# ELKAY. INSTALLATION SERVICES ORDER REFERENCE GUIDE

Thank you for considering Elkay<sup>®</sup> installation services. Our goal is to provide you with great service at a great value. Complete your project with the help of our team of professional, independent installers who are licensed, insured and background checked.

You can confidently schedule your installations, knowing that you're hiring an experienced professional. In addition, all installation projects are backed by a 90-day labor warranty, which provides additional peace of mind. Services are not limited to model numbers listed here.

For questions call 800-952-8064 or email installservice@elkay.com.



Floor Standing	Chiller Installation		Vandal-Resistant Box
LFAE8L1Z EFHA8L1Z	ERS11Y	ER301 ECH8	EF1500VRBMC
SKU: INSTFOUNTFLSTAND	SKU: INSTCHILLER		SKU: INSTFLTRVRBX
Replacement Filter	Filter Kit - Exterior		Filter Kit - Interior
512000			
51300C SKU: REPLFLTR	EWF3000	98568C FLTRKITEXT	EWF3000 SKU: INSTFLTRKITINT
	Foodservice Water Dispenser		
DSWH160UVPC	DSBSH130UVPC SKU: BPI	DSBCF180K	DSFC180UVK
Foodservice Water Dispenser With Under Counter Chiller		Accessory Installation	
THE HA			
DSFB1UVK DSC2K	DSFBF180K	LK1110	LKAPR2 97446C
SKU: BPINSTAL1		SKU: INSTACCESSORY	
ezH2O Liv <sup>®</sup> Filtered Water Dispenser			
	WDC00WHC WD00WHC	LBWD06BKK	LBWD0WHKK
SKU: LIVINSTAL1		SKU: LIVINSTAL2	

# INSTALLATION SERVICES CHECKLIST

Elkay<sup>®</sup> is committed to making your installation experience as quick and efficient as possible. Use this checklist as a guide for information needed prior to your installation. Please contact us with any questions by calling 800-952-8064.

### **GENERAL INFORMATION**

- □ Type of installation needed. Select from Elkay installation services price list.
- Existing model number and description of the unit being removed.
- □ New model number and description of the unit being installed.
- Photos of the installation location. These can be attached to the contact form or emailed to: Installservice@elkay.com. When submitting photos, please include the installation jobsite location in the subject line.
- Tax exempt forms, if applicable. These can be emailed to: Installservice@elkay.com.
- □ Method of payment.

## JOBSITE CONTACT INFORMATION

- □ Business name
- □ Name of person who will be at the jobsite during the installation.
- □ Phone number
- □ Email address
- □ Jobsite address

### **REQUESTOR CONTACT INFORMATION**

- □ Business name
- □ Requester name
- □ Phone number
- □ Email address
- □ Address

# **INSTALLATION SERVICE**

#### LIMITED WARRANTY

Elkay warrants to the original Customer that installation work performed by Elkay will be free from defects in workmanship for a period of 90 days from the date of installation, subject to the terms and conditions contained in this warranty document. Elkay will perform the installation services in a professional manner and in substantial conformance with the manufacturer's installation instructions. Elkay's warranty is limited to correction of any defective workmanship at no additional cost to Customer.

This warranty covers installation services provided by Elkay. Please consult the product warranty provided by the manufacturer for warranty coverage of products.

#### WHAT IS NOT COVERED

This Limited Warranty does not cover any defects or damages arising from causes other than the defective performance of the installation services provided by Elkay, including but not limited to Customer's failure to observe manufacturer's instructions with respect to the product, subsequent alterations, misuse or abuse of the Elkay installed product, or other causes beyond Elkay's reasonable control.

#### HOW TO OBTAIN SERVICE

If a problem with the installation develops during the warranty period Customer should contact Elkay at 1-800-952-8064 or email <u>installservice@elkay.com</u> with a description of the nature of the problem. Elkay will investigate the claim promptly. Any warranty work will be done during normal working hours except where a delay will cause additional damage. Customer agrees to provide access to the installation location and to make available during the work a responsible adult with the authority to approve the warranty work and confirm satisfactory completion of the warranty work.

#### **VOIDED WARRANTY:**

This Limited Warranty is voided if the product is removed, repaired, re-installed or otherwise tampered with.

#### **COMPLETE AGREEMENT:**

THIS LIMITED WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY ELKAY. THE REMEDY OF CORRECTION OF DEFECTIVE SERVICES AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL ELKAY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF ELKAY, INLCUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONETARY LOSS. Some states of the United States do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

The Limited Warranty gives specific legal rights and in some states of the United States there may also be other rights, which vary from state to state.